



شركة ركن الاعمال المتحدة  
للتجارة العامة المحدودة  
United Business Corner  
For General Trading LTD

## Quality Policy

### UBC-Iraq Quality Policy has the following main principles:

- Always keep a high satisfaction level of the interested parties, in particular that of our clients;
- Support the involvement process and mutual communication between the employees;
- Respect the safety standards of the different companies where our products are sold, besides all the certification requirements;
- Constantly update technological solutions;
- Pay special attention to the structural and functioning quality of the respective products, besides the required standards, through additional testing.

The goal of UBC-Iraq efforts to constantly meet the satisfaction of all interested parties, such as clients and suppliers, owners, employees and co-workers.

### Within the activity development policy, UBC-Iraq guaranties the following:

- A model of enterprise organization able to ensure high and competitive level of knowledge and skills;
- Interaction with the appropriate clients and partners with the purpose to bring value identifying at the same time current and future requirements in order to ensure the company success;
- A high attention level in the operating mode and professionalism through training and research activities.

### General Principles

- Pay maximum attention to identify and satisfy the requirements satisfaction of clients;
- Operate in respect of the context;
- Constantly improve the quality of products and services offered in order to obtain positive results either on the economic side than in terms of excellence and reputation of the company on the outside, achieving the client and suppliers satisfaction;
- Ensure an adequate professional experience availability to the interested parties and the relevant market;
- Ensure a constant process of enhancing, motivating and support the professional growth of staff;
- Respect the requirements of the Quality Management System and provide to keep it in a constant application;
- Continually revise the Quality Policy to ensure that the employees, understand it completely and keep applying to its contents, that the interested parties are always informed about the development of the relevant context of the company.

Mokhalad Aldafaae  
Chief Executive Officer  
August 1, 2019

